

FRAUD, WASTE & ABUSE

Detecting, correcting, and preventing through dedicated tools and surveillance

Using the industry-leading Healthcare Fraud Shield platform™, Louisiana Healthcare Connections is able to evaluate large-batch billing and claims information to detect early indicators of fraud, waste, and abuse (FWA). Dedicated on-staff investigators conduct additional, focused analysis that delivers millions of dollars in taxpayer savings and helps maintain a healthcare system that is affordable for everyone.

WHAT IS FRAUD, WASTE, AND ABUSE?

- » **FRAUD** is deliberate deception and defined as *knowingly and willfully executing, or attempting to execute, a scheme or artifice to defraud any healthcare benefit program or to obtain—by means of false or fraudulent pretenses, representations or promises—any of the money or property owned by, or under the custody or control of, any healthcare benefit program* (18 U.S.C. § 1347).
- » **WASTE** is overutilization of services or other practices that, directly or indirectly, results in unnecessary costs to the healthcare system. It is not typically characterized by criminally negligent actions but, rather, by the misuse and “waste” of resources.
- » **ABUSE** is payment for items or services when there is no legal obligation for that payment and where the individual or entity has not knowingly or intentionally misrepresented facts to obtain payments.

Louisiana Healthcare Connections participates in a monthly Program Integrity call hosted by the Louisiana Department of Health (LDH). We track and submit cases opened each month through a TIPS report that is sent by the 15th of each month. We evaluate each provider from this report and determine if there is potential exposure relative to a fraud, waste or abuse concern. If so, we open our own case and conduct a completely independent review. Louisiana Healthcare Connections is dedicated to ensuring program and payment integrity.

If you suspect fraud, waste or abuse related to Healthy Louisiana Medicaid, go to www.ldh.la.gov/page/reporting-fraud or call the LDH Waste, Fraud and Abuse hotline at **1-800-488-2917**.

BY THE NUMBERS

\$21M 2020 – 2023
VALUE OF REFERRED SAVINGS

\$4.8M 2016 – 2023
RECOVERED SAVINGS